Wiltshire Council Where everybody matters

AGENDA

Meeting:DEVIZES AREA BOARDPlace:Devizes School, The Green, Devizes, SN10 3AGDate:Monday 19 July 2010Time:7.00 pm

Including the Parishes of All Cannings, Bishops Cannings, Erlestoke, Bromham, Devizes Town, Easterton, Etchilhampton, Great Cheverell, Little Cheverell, Market Lavington, Marston, Potterne, Roundway, Rowde, Stert, Urchfont, West Lavington and Worton.

The Area Board welcomes and invites contributions from members of the public. The Chairman will try to ensure that everyone who wishes to speak will have the opportunity to do so.

If you have any requirements that would make your attendance at the meeting easier, please contact your Democratic Services Officer.

Refreshments and networking opportunities will be available from 6.30 pm.

Please direct any enquiries on this agenda to Alexa Smith (Democratic Services Officer), on 01249 706612 or email <u>alexa.smith@wiltshire.gov.uk</u> or Jonathan Gale (Devizes Community Area Manager), on 01380 734617 or email <u>jonathan.gale@wiltshire.gov.uk</u>.

All the papers connected with this meeting are available on the Council's website at <u>www.wiltshire.gov.uk</u>

Press enquiries to Communications on 01225 713114 / 713115.

Wiltshire Councillors

Cllr Philip Brown, Bromham, Rowde and	Cllr Lionel Grundy OBE, Urchfont and
Potterne	The Cannings
Cllr Jane Burton, Devizes East	Cllr Laura Mayes, Roundway
Cllr Nigel Carter, Devizes North	(Chairman)
Cllr Richard Gamble, The lavingtons and	Cllr Jeffrey Ody, Devizes and
Erlestoke	Roundway South (Vice Chairman)

Time

1.	Welcome, Introductions and Chairman's Announcements (Pages 1 - 6)				
2.	Apologies for Absence				
3.	Minutes (Pages 7 - 16)				
	To approve and sign as a correct record the minutes of the meetings held on 24 May 2010.				
4.	Declarations of Interest				
	Councillors are requested to declare any personal or prejudicial interests or dispensations granted by the Standards Committee.				
5.	Partner Updates (Pages 17 - 26)				
	 To receive updates from the following partners: a) Wiltshire Police b) Wiltshire Fire and Rescue Service c) NHS Wiltshire d) Devizes Community Area Partnership e) The Traffic Working Party f) Town and Parish Councils. 				
6.	Library Review				
	Chris Moore, Reading and Learning Services Manager, will give a presentation on the review of the library service.				
7.	Waste Review				
	A presentation on the review of the waste service.				
8.	Streetscene Improvements to the Brittox				
	A presentation by Devizes Community Area Partnership of the results and recommendations from their consultation on improvements to the pedestrianised area of the town centre.				
9.	The Wharf				
	A presentation by David Roberts, Head of Regeneration, setting out Wiltshire Council's current position regarding The Wharf site in Devizes and outlining the process for consultation on change.				
10.	Community Area Grants Scheme (Pages 27 - 32)				
	Councillors will be asked to consider four applications to the				

Community Area Grants Scheme, as follows:

- a) The All Cannings Community Store Association Limited, seeking £919 for improvement of marketing environment for the community shop.
- b) Party in the Park, seeking £750 for youth event in Hillworth Park with marquee, music, climbing wall and mobile skate park.
- c) Wiltshire Malayalee Association, seeking £1000 for developing a Chenda Melam Group.
- d) Devizes Development Partnership, seeking £5,000 to secure CCTV system within town centre until such time as county wide review is complete.

11. **Issues Update** (Pages 33 - 34)

The Community Area Manager will report on highlights and unresolved issues in the community area. A log of the community issues submitted is available to view online at: <u>http://portal.wiltshire.gov.uk/area_board/areaboard_issues_search.</u> <u>php?issue_location_in=Devizes</u>

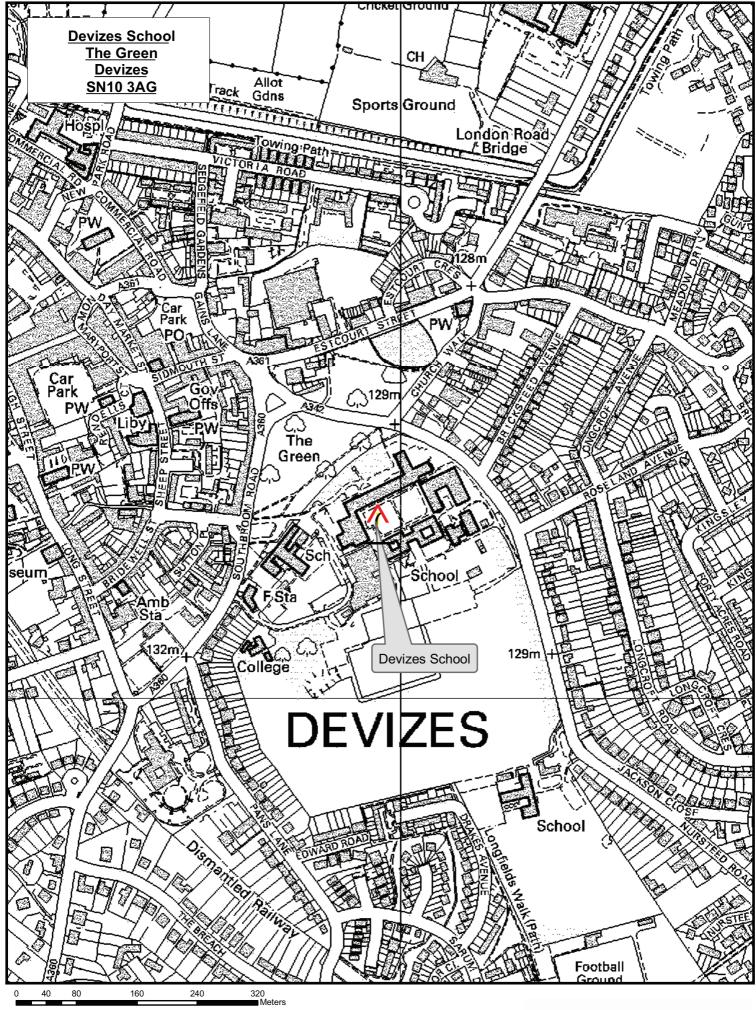
12. Evaluation and Close. (Pages 35 - 36)

Future Meeting Dates

Monday, 4 October 2010 7.00 pm Corn Exchange, Devizes

Monday, 29 November 2010 7.00pm To be confirmed

Monday, 24 January 7.00pm Lavington School, Market Lavington



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Wiltshire Council

Where everybody matters

Item No.01

Devizes Area Board 19 July 2010

Chairman's Announcements

Review of Local Transport Plan Car Parking Strategy

The Council's current car parking strategy dates back to 2000 and now needs to be reviewed to reflect the move to Wiltshire Council and to ensure that parking charges and standards are broadly consistent across the whole of the county.

A parking strategy can be one of the most useful tools available to local authorities in helping them achieve their objectives. In particular, it can:

- support the local economy;
- encourage the use of sustainable travel modes;
- enhance the look of streetscenes;
- meet residents' needs for car parking;
- raise revenue for the Council to reinvest in transport measures; and
- provide essential access for the mobility impaired.

The Council commissioned its consultants Mouchel to undertake the review.

Consultation on Mouchel's report is open from 12 July to 3 September 2010.

Our preferred method of communication is for comments to be submitted online at <u>http://consult.wiltshire.gov.uk/portal</u>. Paper copies of the questionnaire and a reference copy of Mouchel's main and technical report are also available from all libraries.

The Council will feedback to Area Boards in the autumn and the Council's Cabinet will consider the results in December, with any changes becoming effective from April 2011.

Consultation Portal Link: http://consult.wiltshire.gov.uk/portal

Community Payback - Call for Grot Spots

Wiltshire Probation Services is launching a new scheme, 'Community Payback, Involving Local Communities'. The scheme works with offenders to offer free labour to local communities to enhance the local environment. This includes clearing undergrowth, removal of graffiti or litter, repairing and redecorating community facilities and other environmental projects. The Community Payback initiative has been supported by our Area Boards to receive Performance Reward Grant funding to provide mobile facilities which will enable the work to be carried out more efficiently and to broaden the reach of the project to include more rural parts of the county.

Area Boards are asked to call for 'Grot Spots', local areas which need clearing or community facilities which need decorating, litter picking or graffiti removal. These can be referred to the Community Payback Scheme, either directly using the referral form on the Community Payback leaflet or via their Community Area Manager.

Local Transport Plan (LTP) Scheme Selection Process

Purpose of Announcement

To ask the Area Boards to set up a Community Area Transport Group to identify schemes they wish to progress using the discretionary highway budget that has been allocated to the Boards.

Background

The establishment of Area Boards presents an opportunity for decisions on smallscale transport and highway improvement schemes to be taken locally.

In response to this there are plans for the Area Boards to be allocated a discretionary budget to assess and select small-scale transport schemes to be progressed in their community areas. The amount of funding available to the Area Boards will be confirmed in due course.

The allocation will be for capital funding and can only be used to provide new and improved infrastructure. It is to be used for schemes that improve safety, increase accessibility and sustainability by promoting walking, cycling and public transport, and improve traffic management. It cannot be used to fund maintenance schemes or to pay for revenue functions such as passenger transport.

Due to the complexity of assessing and selecting a scheme from the many requests, and the potential time that such an agenda item would take, it is proposed that recommendations are made to the Area Board by a Community Area Transport Group (CATG).

Members of the CATG will be identified by the Community Area Manager in conjunction with the Chairman, and agreed at the Area Board. It is requested that the number on each Group should not exceed ten and that the meetings take place during the day. Meetings will be attended by relevant officers from Wiltshire Council and will be chaired by the Area Board Chairman.

It is envisaged that the first meeting of the CATG would include a half day workshop covering the following matters:-

- Background to the Council's transport policies and transport funding.
- Review of requests received in the community area.
- Assessment of schemes.
- Discussion on the need for a feasibility study
- Discussion on future funding
- Selection of scheme(s)
- Recommendation to Area Board.

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MINUTES

Meeting:DEVIZES AREA BOARDPlace:Devizes Sports ClubDate:24 May 2010Start Time:7.00 pmFinish Time:9.00 pm

Please direct any enquiries on these minutes to:

Alexa Smith (Democratic Services Officer) Tel: 01249 706612, Email: alexa.smith@wiltshire.gov.uk.

Papers available on the Council's website at www.wiltshire.gov.uk

In Attendance:

Wiltshire Councillors

Cllr Philip Brown, Cllr Jane Burton, Cllr Nigel Carter, Cllr Richard Gamble, Cllr Lionel Grundy OBE, Cllr Laura Mayes (Chairman) and Cllr Jeffrey Ody (Vice Chairman)

Cabinet Representative

Cllr Keith Humphries (Health and Wellbeing)

Service Director

Mandy Bradley (Director of Public Protection)

Wiltshire Council Officers

Peter Binley (Highway Network Maintenance Manager), Jonathan Gale (Community Area Manager), Carolyn Gibson (Principal Planning Officer) and Alexa Smith (Democratic Services Officer)

Town and Parish Councillors

Devizes Town – Sue Evans, Peter Evans*, Simon Fisher (Deputy Town Clerk) and Margaret Taylor Easterton – S White Erlestoke – Stan Jonik Etchilhampton – M Woods Roundway – Chris Callow* and Peter Moorcroft Roundway – Rick Rowland and J Von Berg Rowde – J Bawden and Janet Giles Urchfont – Peter Cook and Nicola Mitchell West Lavington – Kevin Dyer

* Denotes nominated representative

Partners

Wiltshire Police – PC Adam Hall and Acting Inspector Andy Peach NHS Wiltshire – Jeff James and Maggie Rae

Devizes Community Area Partnership – Doug Roseaman and Paula Winchcombe (Chair of Health and Social Care Forum) CPRE – Jim Batt Devizes Development Partnership – Peter Lay, Mitch Roberts and N Woolrych Devizes Health Matters – Judy Rose Future of Rowde – Jan Barber Trust for Devizes – Ted East

Members of Public in Attendance: 24 Total in Attendance: 66

<u>Agenda</u> <u>Item No.</u>	Summary of Issues Discussed and Decision	Action By
1.	Welcome, Introductions and Chairman's Announcements	
	The Chairman welcomed everyone to the meeting and introduced the Councillors and Officers present.	
	The Chairman drew attention to the announcements included in the agenda pack. Councillor Mayes highlighted that the Area Board met immediately after the Annual Council meeting on 18 May to appoint a Chairman and Vice Chairman for the next municipal year. She was pleased to announce that she would remain Chairman and Councillor Ody Vice Chairman for the next municipal year.	
	Information was also provided about changes to youth worker staffing allocations, consultation on the Air Quality Strategy for Wiltshire document and the Annual Programme of Highways Work for 2010-11, as in the agenda pack.	
2.	Apologies for Absence	
	Apologies were received from Claire Perry, Conservative MP for Devizes.	
3.	<u>Minutes</u>	
	<u>Decision</u> The minutes of the meetings held on 22 March 2010 and 18 May 2010 were approved and signed as a correct record.	
4.	Declarations of Interest	
	Councillor Brown declared a personal interest in the Community Area Grants Scheme application from Rowde Parish and Rowde Youth Councils (Item No. 12). He did not vote on the item.	
5.	Cabinet Representative - Councillor Keith Humphries	
	Councillor Humphries gave a brief overview of his Cabinet responsibility for Health and Wellbeing. This involved two main components; protection and safety and working with the NHS.	
6.	Review of the Year and Issues Update	
	The Chairman highlighted what Devizes Area Board had achieved in its first year. Since the first meeting in July 2009 there had been five meetings with 611 attendees in total. 70 community issues had	

	been logged and 24 had been solved. Progress had been made through bringing local government to the community.	
	 Main issues that had been raised at the first meeting were: Provision for youth Traffic Condition of roads Grants for small groups The NHS Development creep Inclusion of the villages Dropped kerbs and pavements Signage The Brittox 	
	 Highlights of the Area Board included: Holding the first Area Board youth orientated meeting Setting up a transport pilot scheme in Market Lavington Creating a skate park working group Holding a dedicated traffic meeting Having the NHS and Highways Officers regularly attending meetings Giving over £30,109 to community groups, equating to over £117,527 with matched funding Holding a dedicated NHS meeting Having an increase in the budget available for potholes Creating an Assize Court and the Wharf working party The Devizes Development Partnership plan for the Brittox The Devizes Community Area Partnership progress on refreshing the Community Area plan 	
	 The Chairman acknowledged the Area Board still had work to do regarding: Results of the Local Development Framework consultation Signage Inclusion of the villages Improving the issues system Including parish councils in agenda setting Giving people a fair chance to speak at meetings. 	
	The Area Board had made a good start, but much remained to be done. Ideas for future projects would be discussed at the next Area Board meeting on Monday 19 July. The Chairman thanked everyone for their support and guidance over the last year.	
	A future Devizes Area Board meeting would be dedicated to	
1		ae 4 of 9

7.	the villages in the area. Decision Provision of an off road track on Salisbury Plain would be resurrected as a main issue from the first Area Board meeting. The Community Area Manager then provided a brief summary of issues in the Community Area. A log of the community issues submitted and progress made was available to view online at: http://portal.wiltshire.gov.uk/area_board/areaboard_issues_search.php?issue_location_in=Devizes Partner Updates
	 a) The written update from Wiltshire Police was noted. b) The written update from Wiltshire Fire and Rescue Service was noted. c) Jeff James, Chief Executive of Wiltshire Primary Care Trust, provided an update on health matters. Rationalising the use of existing facilities in Devizes and the Green Lane and Southgate House sites for the new Primary Care Centre were under consideration. The agenda of the new Government regarding the NHS was becoming clear and there were no indicators that plans for a new Primary Care Centre would not go ahead.
	 d) The written update from Devizes Community Area Partnership was noted. Paula Winchcombe added that the Annual General Meeting of the Partnership would take place at 6.00pm on 8 June at Nurstead Community Centre, with all welcome. Concern was raised by Councillor Grundy over the splitting of effort related to health matters in Devizes. There was a second health group, unrelated to the constituted Partnership. Judy Rose spoke about an open meeting with Claire Perry to discuss health matters from 7.00-9.00pm on 30 June in Devizes Town Hall. This group would focus on health matters only. e) Councillor Ody spoke about the Traffic Working Party. The Party was dealing with a bus stop on Estcourt Street outside Morrisons that was felt to be an obstructive feature. Bath Road was due to be resurfaced in early June and this would involve nightly closing on week days when traffic would be

	diverted. There would be road works on London Road from mid June to late September for sewerage works and the installation of two crossings. A traffic survey would take place on Tuesday 25 May. The Party sought the approval of the Area Board to move forward a pedestrian crossing on Long Street. Decision The Traffic Working Party had the support of the Area Board for a pedestrian crossing on Long Street. Councillor Gamble announced that with great regret the taxi bus service in the Devizes area had to be withdrawn due to financial reasons.	
8.	Reducing Unnecessary Street Lighting in Wiltshire	
	Peter Binley, Highway Network Maintenance Manager gave a presentation on a scheme to reduce unnecessary street lighting in Wiltshire, for communities to reduce their carbon footprint, reduce light pollution of the night sky and reduce energy costs. Peter Binley asked for volunteers to take part in the scheme, please contact Community Area Manager Jonathan Gale on 01380 734617 or jonathan.gale@wiltshire.gov.uk if interested.	
	The Chairman of Urchfont Parish Council, where a pilot of the scheme had taken place, commented that in general the scheme had been well received. However there had been concerns raised by the local newsagent and certain lights had been reinstated.	
9.	Local Development Framework Feedback	
	Carolyn Gibson, Principal Planning Officer, gave a report on responses to the Local Development Framework.	
	This covered: • Wiltshire Core Strategy	
	 The consultation process Issues raised in Devizes Community Area 	
	 Proposed actions to respond to issues raised Next steps for the Core Strategy 	
	 Creating a green infrastructure for the town 	
	To find out more and to receive notification of future consultation events, please visit the link below and search for Devizes:	

	http://consult.wiltshire.gov.uk	
10.	Health Joint Strategic Needs Assessment	
	Maggie Rae, Director of Public Health and Wellbeing, introduced herself and her role. She provided information on responses to the excellent health fair event and workshop held on Monday 8 February.	
	Findings from the event and workshop were that improving cancer screening rates and childhood obesity were priorities in the Devizes Community Area. Breastfeeding rates could also be improved. Please contact Community Area Manager Jonathan Gale on 01380 734617 or jonathan.gale@wiltshire.gov.uk for a full health report.	
	<u>Decision</u> Maggie Rae and Jonathan Gale would work together to address health priorities in Devizes Community Area with the support of the Area Board.	
11.	CCTV in Devizes	
	Councillor Gamble and Peter Lay, Chairman of Devizes Development Partnership, spoke about CCTV in Devizes.	
	The Devizes Development Partnership is an association of private and public sector bodies and individuals dedicated to the improvement of Devizes for businesses and local people. CCTV had since then contributed to a significant reduction in crime and anti social behaviour in the town. Devizes Development Partnership had delivered CCTV in the town for the last three years at a low cost and with the benefit of a low subsidy from what was Kennet District Council and from Devizes Town Council. The subsidy was now in doubt as Wiltshire Council, the successor to Kennet, was reviewing its policy on CCTV. This left the CCTV system in immediate need.	
	<u>Decision</u> Wiltshire Council would provide sufficient funds to maintain the current CCTV system, with both capital and revenue, in this financial year and until the Council's policy review of CCTV was completed.	
	Decision Jonathan Gale would cooperate with Peter Lay to provide further information on CCTV effectiveness to the parishes.	

	Consideration was given to the four funding applications made to the Community Area Grants Scheme.	
	the community Area Grants Scheme.	
	<u>Decision</u> Rowde Parish and Rowde Youth Councils were awarded £3,168 towards completion of a skateboarding facility.	
	<u>Reason</u> The application meets grant criteria for 2010/11 and would provide a diversionary activity to reduce anti social behaviour, provide an additional sport facility, encourage exercise and was a specific outcome in the Rowde Future Plan.	
	<u>Decision</u> Blues n Zuz were awarded £750 towards transport and other costs.	
	<u>Reason</u> The application meets grant criteria for 2010/11 and would provide a diversionary activity to reduce anti social behaviour.	
	Decision All Cannings Church were awarded £5,000 towards installation of water supply, WC and kitchenette.	
	<u>Reason</u> The application meets grant criteria for 2010/11 and the application would allow a more varied use of the church and would make it easier for the school to use the church.	
	<u>Decision</u> Devizes Carnival Committee were awarded £2,700 towards event promotion.	
	<u>Reason</u> The application meets grant criteria for 2010/11 and demonstrates a link to the Community Plan around culture, tourism and economy.	
13.	Outside Body Appointments	
10.	The appointments to outside bodies which were made by the Board last year would continue for 2010/11.	

	Devizes Community Area Partnership – Councillor Brown Devizes District Association for the Disabled Executive Committee – Councillor Burton and Councillor Ody Devizes Development Partnership – Councillor Carter and Councillor Gamble Devizes Youth Issues Group – Councillor Mayes and Councillor Grundy Viridor Credits Panel/Steering Group Wiltshire – Councillor Carter	
14.	Evaluation and Close	
	The Chairman thanked those at the meeting. The next Area Board meeting would take place on Monday 19 July 2010 at Devizes School, with refreshments available from 6.30pm.	



Crime and Community Safety Briefing Paper Devizes Community Area Board

1. Neighbourhood Policing

Team Sgt: Ian Thomas

Town Centre Team Beat Manager – PC Adam Hall PCSO – Paula Yarranton PCSO – Lucy Sainsbury

Rural North Team Beat Manager – PC Mark Lewis PCSO – Wendy Horstma

Rural South Team Beat Manager – PC Gemma Rutter PCSO Nina Marsh

2. NPTs - Current Priorities & Consultation Opportunities:

Up-to-date details about Neighbourhood Policing Teams including team membership, current priorities and forthcoming community consultation events can be found on our Wiltshire Police Website.

- Visit the new and improved website at: www.wiltshire.police.uk
- 3. Police Authority Representative: Councillor Christopher Humphries

Please contact via Wiltshire Police Authority Tel. 01380 734022 or <u>http://www.wiltshire-pa.gov.uk/feedback.asp</u>

4. Performance and Other Local Issues

The new priorities have been arrived at following a process of consultation with local residents and communities and reflect the issues that concern them. They range from Anti-social Behaviour in Hillworth Park Devizes, to Parking issues outside of Bishops Cannings School, All Cannings School and illegal use of byways by scrambler bikes in the Potterne and Market Lavington areas. I am delighted to report that the local teams have been making good progress to date in tackling these issues.

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Wiltshire Police Devizes



Police patrols at the school were stepped up and we introduced a system whereby offending drivers were issued with a warning notice. Face to face advice on the occasion of a first offence and repeat offenders would then be issued Fixed Penalty Notices. Over 10 parking warning notices were issued to motorists in the vicinity with dozens more been given verbal advice and warnings.

The team is continuing to raise safety awareness amongst the younger communities with visits taking place to our local Rainbows and Brownies Group as well as our local schools. The team is also continuing to spread awareness of rogue trader offences and distraction burglaries with patrols in vulnerable areas in the villages and giving informative talks to community groups such as the Womens Institute and residential homes.

We are entering the summer season we traditionally see an increase in issues of Anti-social Behaviour. I wish to take this opportunity to reassure all that Wiltshire Police take such issues seriously and we work closely with all partner agencies to tackle such behaviour. This is together with living in one of the safest areas of the one of the safest counties in the country.

DEVIZES & MARLBOROUGH SECTOR							
DEVIZES		CRIM	1E			DETECTIONS	
	JUNE 2008 - MAY 2010					JUNE 200 20	08 - MAY 10
	2008/09	2009/10	+/-	% Change		2008/09	2009/10
Violence Against the Person	347	351	4	1.2%		49.0%	52.4%
Dwelling Burglary	48	44	-4	-8.3%		8.3%	13.6%
Criminal Damage	473	295	-178	-37.6%		9.9%	18.3%
Non Dwelling Burglary	123	93	-30	-24.4%		4.1%	4.3%
Theft from Motor Vehicle	66	56	-10	-15.2%		15.2%	1.8%
Theft of Motor Vehicle	33	18	-15	-45.5%		42.4%	27.8%
Total Crime	1585	1260	-325	-20.5%		25.2%	30.2%

CRIME & DETECTIONS (June 2008– May 2010 compared to previous year)

County Division is compared with 15 most similar divisions in other Forces. Currently County Division is performing very well and is ranked 3rd (out of 15) for our overall detection rate and 2nd (out of 15) for our overall crime levels

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Anti-Social-Behaviour – reported incidents

APR-JUNE	JULY-SEPT	OCT-DEC	JAN-MAR	MONTHLY
2009	2009	20009	2010	AVE (09/10)
467	481	323	289	130

Inspector Andrew Peach 6th July 2010 Area Commander

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Item No.05b

Wiltshire Fire & Rescue Service

Wiltshire and Swindon Fire Authority

Report to the Devizes Area Board

Incidents attended for the period May & June 2010

Total number of calls for the Board's area	44
Total number of fires (including grass/bins)	12
House Fire (including equipment in homes)	4
Chimney Fires	1
Vehicle Fires	2
Fire Deaths	0

Total number of deliberate fires in the Boards area	2
Number of RTCs attended by WFRS	5
Total number of injuries in area (RTC)	26
Canal Boat fires	0
Number of False automatic Fire Alarms attended	11
Animal Rescue	1

The Service's 'Rural Safety' team is engaging with farming communities regarding farm fire safety.

We are continuing our ongoing work with our 'Fire Stop' project working with statutory and voluntary organisations to identify the more vulnerable members of our community who may be at an increased risk of dwelling fires. We then offer home fire safety checks and fit smoke alarms where needed.

Boat Fire Safety advice is being given to canal boat users on the Kennet and Avon Canal within Wiltshire by dedicated officers liaising with other agencies on the waterway to try and reduce the amount of canal boat fires.

Safe Drive Stay Alive and Black Dog Road Safety Events will be carried out in the area over the coming months.



Stakeholder Assembly considers the future of healthcare

Representatives from patient groups, voluntary organisations, NHS providers and the local council met to discuss the future of health care across the county when NHS Wiltshire held its Stakeholder Assembly on Wednesday 26 June.

The Stakeholder Assembly, which is organised and held by NHS Wiltshire twice a year, considered how the NHS can continue to provide high quality care when the country is facing its toughest ever financial climate. Traditionally, the NHS has received increased funding every year, but from 2011 onwards there will be little or no additional funding. As a result, the NHS as a whole needs to save £20 billion per annum.

For the NHS in Wiltshire this means saving £40 million each year. The money won't be taken out of the NHS budget but will be needed to provide care for an ageing population, new technologies and new ways to deliver services to meet the needs of our patients.

The Stakeholder Assembly offered an important opportunity to discuss NHS plans with patients and partners and to think about how local people can be involved as we go forward. There will undoubtedly need to be changes to the way that some services are delivered and the way the works. Together we need to ensure that our residents and patients get real value out of every pound that is spent on health services in Wiltshire.

NHS Wiltshire has started working on a programme called "Delivering Value for Patients", which has already identified core areas where the NHS can work more smartly in order to make the savings needed to fund healthcare for the next three years. Examples of areas that are being looked at include how to look after people with long term conditions such as diabetes to avoid unintended hospital admissions, and working more closely with the Council to improve services for people with a mental health condition.

The Assembly attendees were a presentation by Jeff James about the overall programme, before hearing from local doctors Dr Stuart Henderson and Dr Celia Grummitt about a pilot project that is already running in south Wiltshire to improve the way in which urgent care is delivered. Dr Grummitt, a GP from Amesbury, and Dr Henderson, a consultant from Salisbury Hospital said:

"Improvements in the NHS are about ensuring high quality care but they are also about making best use of the public funding that we receive. Everybody in Wiltshire knows that they have to live within their own personal means and the NHS is no exception to this. If we are going to be able to provide care to our ageing population and fund new ways of delivering that care, then we have to make sure that we spend every pound of funding efficiently. This is the aim of the Delivering Value for Patients programme".

GPs continue above-average service in Wiltshire

Thousands of Wiltshire patients rate the service they receive at their GP surgery higher than the national average, according a survey issued today.

The county's practices bettered the national average in the GP Patient Access Survey with 93% of patients reporting overall satisfaction with the care they get from the GPs and their

teams. The survey combines the quarter results of the 2009/10 GP Patient Survey April 2009 and March 2010 and was conducted by Ipsos MORI.

This is the fourth year that the Department of Health (DH) has conducted the GP Patient Survey in England. In 2009/10, the survey was conducted on a quarterly basis in order to provide more regular feedback on performance, and to give practices and local NHS organisations a clear indication of their patients' views and pinpoint areas where they should consider improvements. Each quarter, a different sample of 1.39 million adults is asked to voluntarily complete a questionnaire.

In Wiltshire, 19,456 patients gave their views on subjects ranging from the reception team and telephone access to their ability to see a nurse quickly and their satisfaction with extended opening hours in the evenings and at weekends.

The survey questions are intended to provide a broad assessment of patients' experiences when they access their GP, and the themes are based on situations which have been confirmed as those which are important to patients and the public.

Question	England Average (%)	Wiltshire Average (%)
Overall level of satisfaction	88	93
The reception team was very helpful	93	95
It is easy to get through on the telephone	68	70
I am able to see a doctor quickly when I need to	80	80
I am able to book ahead	71	75
I am able to see my preferred doctor	62	65
I am satisfied with the opening hours	82	83
I am satisfied with the amount of time I have with the doctor	89	93
My doctor listens to me	88	92
I am able to see a nurse quickly when I need to	91	94
I am satisfied with the amount of time I have with the nurse	84	87
The nurse listens to me	79	81
I am satisfied with the speed of response of the out of hours services	63	67

Results for Wiltshire are as follows:

In Wiltshire, 38,187 patients were sent questionnaires over the year. 19,456 replied, which is a response rate of 51%.

This report is based on combined findings from the four quarterly 2009/10 surveys. The overall national response rate to the survey is 39%, based on 2,169,718 completed responses from four combined quarters.

The next Board meeting will be held on 22 July 2010, in the Conference Room at Southgate House, Devizes

Papers are published a week before the meeting on <u>www.wiltshire.nhs.uk</u> or on request from Maggie Goodman, NHS Wiltshire (tel: 01380 733827, email: <u>maggie.goodman@wiltshire.nhs.uk</u>). For further information or copies of documents referred to above, please contact Jo Howes, Community Engagement Manager, 01380 733929 or jo.howes@wiltshire.nhs

Wiltshire Council

Where everybody matters

Item No.10

Report to	Devizes Area Board
Date of Meeting	19 July 2010
Title of Report	Community Area Grants

Purpose of Report

To ask Councillors to consider four applications seeking 20010/11 Community Area Grant Funding

- 1. The All Cannings Community Store Association Ltd, improvement of marketing environment for the community shop, seeking £919. Recommended for consideration for approval.
- 2. Party in the Park. Youth Event in Hillworth Park with Marquee, music, climbing wall and mobile skate park, seeking £750. Recommended for consideration for approval.
- 3. Wiltshire Malayalee Association. Developing a Chenda Melam Group, seeking £1,000. Recommended for consideration for approval provided the applicant can demonstrate a clear link to the Devizes Area.
- 4. Devizes Development Partnership, funding to secure CCTV system within Town Centre until such time as county wide review is complete, seeking £5,000. Recommended for consideration for provisional approval.

1. Background

- 1.1. Area Boards have authority to approve Area Grants under powers delegated to them by the Deputy Leader and Cabinet member for Community Services (27 February 2010). Under the Scheme of Delegation Area Boards must adhere to the Area Board Grants Guidance for funding.
- 1.2. In accordance with the Scheme of Delegation, any recommendation of an Area Board that is contrary to the funding criteria would need the approval of the Leader, the appropriate Cabinet Member or the Cabinet.
- 1.3. In accordance with the Area Board Grants Guidance officers are required to provide recommendations in their report, however, the decision to support applications and to what level is made by Wiltshire Councillors on this Area Board.
- 1.4. Funding applications will be considered at every Area Board meeting (providing there is money available).
- 1.5. Devizes Area Board has been allocated a 2010/2011 budget of £58,117 for community grants, community partnership core funding and councillor led initiatives. The carry forward from the 2009/2010 budget is £1,856. This gave a total budget of £59,973 for the 2010/2011. Grants have been approved so far this year to the value of £11,618, which leaves a balance of £48,355.
- 1.6. A decision has been made in 2010/2011 that paper copies of funding applications will no longer appear as part of the agenda in an attempt to reduce volume of paper used. However, the application forms will be available on the Wiltshire Council web site and hard copies available upon request.
- 1.7. The 2010/2011 funding criteria and application forms are available on the council's website (<u>www.wiltshire.gov.uk/areaboards</u>) or paper versions are available from the Community Area Manager.

Background documents used in the preparation of this Report	 Community Area Grant Application Pack 20010/11 Devizes Community Area Plan
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2. Main Considerations

- 2.1. Councillors will need to be satisfied that grants awarded in the 2010/11 year are made to projects that can realistically proceed within a year of the award being made.
- 2.2. There will be six rounds of funding during 20010/11. Remaining will take place on;

- 4 October 2010
- 29 November 2010
- 24 January 2011
- 21 March 2011

3. Environmental & Community Implications

Community Area Grants will contribute to the continuance and/or improvement of cultural, social and community activity and wellbeing in the community area, the extent and specifics of which will be dependent upon the individual project.

4. Financial Implications

- 4.1. Awards must fall within the Area Boards budget allocated to the Devizes Area Board.
- 4.2. Should the applications in this agenda be awarded , Devizes Area Board will have a balance of £40,686.

5. Legal Implications

5.1. There are no specific Legal implications related to this report.

6. HR Implications

6.1. There are no specific HR implications related to this report.

7. Equality and Inclusion Implications

- 7.1. Community Area Grants give all local community and voluntary groups, Town and Parish Councils an equal opportunity to receive funding towards community based projects and schemes.
- 7.2. Implications relating to individual grant applications are outlined within section 8 "Officer Recommendations".

8. Officer recommendations

Ref	Applicant	Project proposal	Funding requested	
8.1 (Grant Register ref no)	All Cannings Community Store Association Limited	Improvement of marketing environment for village shop	£919	

8.1.1. Officer recommendation is that this application be considered for approval.

- 8.1.2. The application meets grant criteria 2010/11
- 8.1.3. The application demonstrates a link to the Community Plan (protecting rural services and encouraging volunteering), as well as providing a service to canal traffic and providing an informal meeting place.
- 8.1.4. The cost of the project is less than £1,000 and therefore does not require any match funding.
- 8.1.5. The project will improve the advertising and sales opportunities for the shop, as well as providing facilities for making and serving hot drinks..

Ref	Applicant	Project proposal	Funding requested
8.2. (Grant Register ref no)	Party in the Park	Extension of Blues n Zues project in a public, open area with climbing wall and mobile skate park	£750

- 8.2.1. Officer recommendation is that this application be considered for approval.
- 8.2.2. The application meets grant criteria 2010/11
- 8.2.3. The application demonstrates a link to the Community Plan (Crime and Community Safety provision of diversionary activity to reduce anti-social behaviour).
- 8.2.4. The applicant is the Police Constable currently organising the events.
- 8.2.5. Devizes Town Council have provided funding in kind through the donation at no charge of the venue. The majority of the funding has been achieved through a successful application to the WYPOF grant scheme.

Ref	Applicant	Project proposal	Funding requested
8.3. (Grant Register ref no)	Wiltshire Malayalee Association	Develop a Chenda Melam group in Wiltshire	£1,000

- 8.3.1. Officer Recommendation is that this application be considered for approval subject to the applicant being able to demonstrate a clear link to the Devizes Area.
- 8.3.2. The application meets grant criteria 2010/11
- 8.3.3. The application will allow a traditional Indian arts form to be taught and performed in the area.

- 8.3.4. The applicant is Wiltshire Malayalee Association, and is contributing £1,210 match funding from other income streams.
- 8.3.5. While the application can demonstrate strong links to priorities such as encouraging youth participation and strengthening links with an ethnic community, it does not provide any clear evidence of how it ties in with either residents of the Devizes Community Area or events that will be held within that Area.

Ref	Applicant	Project proposal	Funding requested
8.4. (Grant Register ref no)	Devizes Development Partnership	Funding to secure town centre CCTV system.	£5,000

- 8.4.1. Officer Recommendation is that this application be considered for conditional approval.
- 8.4.2. The application meets grant criteria 2010/11
- 8.4.3. Provision of a Town Centre CCTV system is a primary objective of the Community Area Plan, and its continuation received overwhelming support at the Area Board meeting of 24 May.
- 8.4.4. The applicant is seeking £5,000 towards costs of £20,091. There is currently no indication of where the balance might be obtained from, though council officers are working with the applicants to identify possible sources.
- 8.4.5. It is recommended that any grant should be conditional upon the applicants being able to demonstrate either that the balance of the funding can be obtained, or which elements of the system will be secured.

No unpublished documents have been relied upon in the preparation of this report.

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DEVIZES AREA BOARD 19 July 2010

ISSUES UPDATE

1. <u>Purpose of the Report</u>

To advise the Board and public of progress with issues submitted in the Devizes Area.

2. <u>Background</u>

The Council is committed to enabling members of the public and local organisations to raise issues of concern through the Area Board process.

3. <u>Current Status</u>

There are a number of issues that have been sat on the system for a long time without a satisfactory answer being provided, and there are some broad underlying themes to those:

Extension of 30mph zones at entrance to villages Speeding and requests for Speedwatch Safe crossing points for pedestrians

The Community Area Manager has met with the Head of Service for Local Highways and Streetscene to tackle the issues that apply to his department in a methodical way, and it is anticipated that all issues that simply require a detailed answer regarding highways regulations will be answered shortly.

The Community Area manager has been revisiting all of the areas which have requested speedwatch and has been re-submitting those requests with more detail about exact locations of metrocount equipment.

Requests for safe crossing points will be assessed and prioritised by the Traffic Working Group with assistance from highways officers.

4. <u>Recent Issues</u>

The attached update gives details of issues that have been raised since the last meeting.

The Council is doing all it can to adopt the play areas in the Chivers Road area as quickly as possible. Unfortunately the levels of vandalism to one of the play areas

means that a large amount of remedial work is required and they are unlikely to be either repaired ahead of the school summer holidays.

5. <u>Station Road Car Park – Anti-Social Behaviour</u>

Station Road Car Park has been a source of complaints regarding anti-social behaviour for some time. It has never appeared on the Council's issues system as complaints tend to go directly to the Police. Nevertheless, it is an issue that the Area Board has been working on with the Police and relevant council officers.

Police and Anti-Social Behaviour Reduction Officers are working hard to tackle the problem, and a number of actions will be taken over the summer, including noise monitoring, temporary CCTV and possibly temporary changes to the layout of the car park. The effectiveness of those actions will be assessed and a detailed report will be prepared for a future Area Board.

6. Environmental Impact of the Proposals

There are no environmental impacts from the report.

7. <u>Financial Implications</u>

There are no financial implications from the report.

8. <u>Legal Implications</u>

There are no legal implications from the report.

9. <u>HR Implications</u>

There are no HR implications from the report.

10. Equality and Diversity Implications

There are no Equality and Diversity implications from the report.

11. <u>Recommendation</u>

1. That the Devizes Area Board note the report.

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No unpublished documents have been relied upon in the preparation of this report

Wiltshire Council

Where everybody matters

DEVIZES AREA BOARD

Date	Cabinet Member Attending	Location	Area Board Agenda Items (including officer contact details)	Other events (provisional)
4 October 2010	Cllr Toby Sturgis - Waste, Property and Environment	Corn Exchange, Devizes	Community Items: Parish Issues Partner items: Corporate items: Parish Steward Scheme Results of Community Flooding Gypsy and Traveller Site Consultation Standards Committee Local Transport Plan Funding Allocation Local Transport Plan Strategy Community Area Grants will be considered.	
29 November 2011	Cllr John Noeken - Resources	To be confirmed	Community Items: Volunteering and Resilient Communities Partner items: Corporate items: Leisure Review Budget Consultation 2011 Census Draft Wiltshire Local Transport Implementation Plan Community Area Grants will be considered.	
24 January 2011	Cllr John Thomson – Deputy Leader	Lavington School, Market Lavington	Community Items: Partner items: Corporate items: Leisure Review Community Area Grants will be considered.	

Community area manager: Jonathan Gale (jonathan.gale@wiltshire.gov.uk) Democratic services officer: Alexa Smith (alexa.smith@wiltshire.gov.uk) Service director: Mandy Bradley (mandy.bradley@wilthsire.gov.uk) Page 36